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As a creative professional for 17 years I have developed multi-disciplined creative skills ranging from photography, art direction and graphic design to agile UI/UX development and digital product design.

I balance user centric and usability tested experiences with technical and commercial constraints, to create designs that are valuable to the end user, achievable within the resources at hand and align to the business roadmap.

Work experience

SLB (Formerly Schulmberger)

Product designer, Visual designer

Nov 2021 June 2024

Immense Simulations

Product Designer (UI/UX)

Nov 2019 Sep 2021 SLB is the largest energy technology company globally. Serving the oil, gas and renewable sectors with industry leading equipment and enterprise level digital products.

My role:

As a Product Designer I worked on adding user focused functionalities and workflows to their cloud-based simulation products. Then I had the opportunity to transition to a Visual Designer responsible for the visual designs across the UK and German tech centres, this included final high fidelity designs and prototypes, the Figma design workflow and the creation of a local level design system.

Immense is a product company start-up that seeks to revolutionise the mobility industry by using simulation tech and a SAAS based business model to make simulation capabilities much easier and cheaper to attain.

My role:

I was the Principal Product Designer at Immense and had responsibility over all design related output from the initial user engagement through to wire-framing, rapid prototyping, usability testing, final hi-fidelity mock-ups and design handover to developers. I ensured new features were user driven, but also aligned to the product roadmap and implemented in a way that was mindful of technical and commercial constraints.

Howdens Joinery

Product Designer (UI/UX)

Sep 2017 Nov 2019 Howdens Joinery is one of the UK's largest direct to trade building suppliers and specialises in fitted kitchens.

My role:

Initially brought in as the UX specialist for the Howdens digital project, I was involved with initial scoping and design meetings with our creative partner Sapient Razorfish. I was able to advise on design choices and to support the UX development directly for Howdens. Later as the digital capability matured I moved to a more direct product design role supporting the new head of UX directly with design assistance and creating and maintaining the design system.

CrowdEmotion

UX Designer

Aug 2015 Jun 2017 CrowdEmotion was a fast paced, agile start-up that used facial recognition and emotional AI technology to capture and quantify emotional responses for the media and TV sectors.

My role:

I was responsible for understanding the user need and creating and optimising our API and front end product journeys to provide the most value. I also designed various proof of concepts and prototypes that could implement the emotional technology into different scenarios and industries.

Argos	Marshall Amplification	Logicom Media	MK Gallery
Digital Designer	Graphic Designer	Web Designer	Exhibition Assistant
Sep 2013	Oct 2010	Sep 2007	May 2007
Aug 2015	Aug 2013	Oct 2010	Aug 2007

My creative process

No two projects are the same, but I start by planning out the design and non-design related tasks, creating a stakeholder register and defining the initial timelines. Then I move onto assessing the user need through user interviews and workshops. I like to find the root cause of their problems and address issues as close to the source as possible.

Once issues are uncovered the users jobs to be done can be defined which will then inform the key functionality of the design. Using designs sprints, rapid prototyping and frequent small scale usability tests will then further solidify the design.

Once the user expectations have been aligned with the design we can move onto hi-fidelity mockups, technical reviews and the final handover to developers.

I have experience working within hybrid, pure or lean agile frameworks, either as an embedded designer in squads or as part of an in-house agency.

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DiscoverSME research
Personas
Jobs to be done
User journeys

DefineSketching
Design sprint
Wireframing
Rapid prototyping

DevelopVisual design
Design systems
Usability testing
Hi fidelity prototyping

DeliverDesign handover
Design QA
Heuristic evaluation

Outcome